



SERVING THE MAINLAND AND ALL POINTS IN HAWAII, ALASKA, AND GUAM
CERTIFICATED FREIGHT FORWARDER ICC FF-266 | SINCE 1935

March 13, 2020

To Our HES Family of Customers:

At Hawaiian Express Service, the health and well-being of our employees and our customers is our top priority. We are closely monitoring and implementing recommended safe practices provided by government authorities at the Federal, State, and local levels, and we are supporting health officials as they work to contain COVID-19.

Recognizing the vital role we play in providing supply solutions to Hawaii, Alaska and Guam, we are fully prepared to respond to any changes that are needed to support our customers in these markets.

Currently, we can advise that we are conducting freight operations as usual, with no vessel service changes experienced or planned relative to COVID-19. We will continue to monitor and adjust as needed and communicate to you any interruptions or changes in service.

We are privileged to serve you and partner with you as we navigate together during this unprecedented time.

Safe Regards,

Jeff Graham
President
Hawaiian Express Service, Inc.